



New Jersey Natural Gas Advantage

For Your Home & Business

Dear Neighbor,

With the weather turning colder, no one should have to choose between heating their home and meeting other basic necessities. That's why in 1988 we created the New Jersey Natural Gas (NJNG) Gift of Warmth fund. As hundreds of our neighbors struggle to heat their homes, now is a great time for us to come together to help families in need of heating assistance, especially through the winter months.

Your contribution to the Gift of Warmth fund can help bring comfort and warmth to deserving families this winter. Administered by the United Way of Monmouth County, the Gift of Warmth provides heating assistance to help eligible customers, with every dollar going directly to families in our communities. As always, all donations are tax deductible, and NJNG will match 100 percent of your donation – dollar for dollar – up to a total of \$80,000.

The power to make a difference is easier than you think. You can make a monthly contribution or a one-time donation right on your NJNG bill. If you choose to make a one-time donation apart from your bill, we kindly ask that you write out a separate check to Gift of Warmth. Simply indicate which option you prefer on the enclosed self-addressed envelope and return it to us. Please do not include your donation with the payment of your natural gas bill.

On behalf of all the families who have benefited from the Gift of Warmth, we hope that you will consider making a donation to help those in need keep warm this winter. As always, we deeply appreciate your support and generosity.

Sincerely,

Laurence M. Downes
Chairman and CEO
New Jersey Natural Gas



Gift of Warmth

Thank You for Giving to the Gift of Warmth

(This form is for your tax records only.)

Please do not include your donation with payment of your natural gas bill.

Please complete and mail the enclosed Gift of Warmth envelope to make your contribution. Donating is easy with a monthly or one-time contribution through your NJNG bill. You may also send a check. Just choose the option that's easiest for you!

Donation amount: \$ _____ Date: _____

One hundred percent of every dollar donated goes directly to help families in need, and NJNG will match 100 percent of each donation up to a total of \$80,000. All contributions are tax-deductible.

Please make checks out to Gift of Warmth and mail donations to Gift of Warmth, P.O. Box 1463, Wall, NJ 07719.

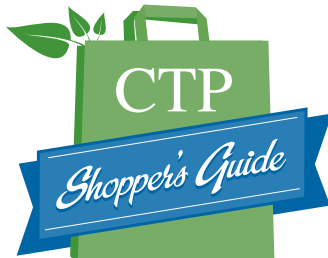
Local offices of the New Jersey Department of Community Affairs and the United Way of Monmouth County administer the Gift of Warmth fund. For additional information, visit njng.com.

Help Keep Our Streets Safe. Be a Crime Stopper!

Monmouth County Crime Stoppers (MCCS) provides the public with the opportunity to report information relating to a crime or wanted criminal without speaking to the police, without giving their name, without going to court and without fear of retaliation. MCCS offers a cash reward, up to \$5,000, for anonymous tips leading to the arrest and prosecution of criminals and fugitives in Monmouth County. For more information, visit monmouthcountycrimestoppers.com. Have a tip? Call 800-671-4400 or text "Monmouth" plus your tip to 274637.

Let's Go Shopping!

Chances are the last thing you want is to go from store to store or Web site to Web site to comparison shop for that much needed energy-efficient appliance. Welcome to the world of convenience with NJNG's Conserve to Preserve® (CTP) Shopper's Guide, the best place to compare and shop for energy-efficient products while still in your pajamas.*



The CTP Shopper's Guide provides a unique, online shopping experience for discovering energy-efficient products that match your needs and budget. Research and locate energy-efficient appliances and lighting currently in-stock at local retailers and online stores, with real-time results so that you can find the best deal in your area. The CTP Shopper's Guide lets you:

- See product details, compare prices across retailers, evaluate energy savings, find rebates, read reviews and check local product availability.
- Clip and save a product to your CTP Shopper's Guide account so that you can revisit the product at any time to check on changes to price and availability.
- Filter your category search around key data points such as price, features and brand.

Products on the CTP Shopper's Guide meet or exceed ENERGY STAR® or like standards. So, if you plan on purchasing an appliance take the time to select one with an EnergyGuide or ENERGY STAR label.

Also, while exploring the CTP Shopper's Guide, you can compare home energy audit prices for contractors in your area who are certified to perform a Home Performance with ENERGY STAR audit. These audits help you identify energy-saving opportunities and access generous incentives (up to \$15,000) available from NJNG's The SAVEGREEN Project®.†

To access this new service, go to Conserve to Preserve on the Save Energy & Money page at njng.com and click on CTP Shopper's Guide. Happy shopping!

*The CTP Shopper's Guide is powered by Dreamstreet from American Efficient.

†Visit savegreenproject.com for complete terms and conditions for incentives.



NJNG's Volunteers Inspiring Service In Our Neighborhoods (VISION) provides the opportunity for our employees and retirees, along with the help of family and friends, to generously volunteer their personal time to support neighborhood projects. In 2013, these individuals spent more than 5,000 hours making a difference in our communities. Together, we participated in more than 50 community projects, including:

- Assisting in Superstorm Sandy rebuilding efforts to get families back in their homes
- Fundraising for the American Heart Association, American Cancer Society and March of Dimes
- Cleaning up local beaches and holding environmental and marine programs at Ocean Fun Days
- Packing food boxes for the less fortunate and caroling for the elderly during the holidays
- Serving food at Lunch Break and spaghetti dinners for members of the NJ Blind Citizens Association

If you are a member of a nonprofit organization that needs a hand with an event or project, contact our manager of customer advocacy and volunteerism at 732-938-1074 or vision@njng.com. All requests will be reviewed for consideration.



This year, VISION volunteers raised more than \$11,000 through fundraising initiatives for the American Cancer Society's Making Strides Walk. Heartfelt thanks to our customers, employees, families and friends who joined us in this worthy cause.

Free Help With Energy Assistance Days

Now through April 30, 2014, members of the Affordable Housing Alliance will be at our Asbury Park Customer Service Center at 633 Lake Avenue, every Friday from 9 a.m. to 4 p.m., to help NJNG customers determine which energy assistance programs best meet their needs and help with the application process. A Spanish-speaking representative will be on-site to assist residents. For information on energy assistance programs, visit njng.com and click on the Trouble Paying Your Bills quicklink. Or contact us at 800-221-0051 or energyassist@njng.com.

Monthly Meter Reading and Your Bill

Many of our customers benefit from automatic monthly meter reading. For those of you who do not, we need your help to obtain an accurate meter read. Please keep shrubs trimmed and dogs restrained while our meter reader visits. If the meter is in your house, call us to make special arrangements if we missed reading your meter on the scheduled read date. If the meter reader cannot obtain a reading, he/she will leave a form for you to fill out that has clear instructions on how to read your own meter.

We welcome customer meter reads. Avoid a calculated bill and more closely monitor your monthly natural gas usage by reading the meter yourself when we are unable to do so. Visit the My Home section of njng.com and click on About Your Gas Meter to learn how.

How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas 1415, Wyckoff Road, P.O. Box 1464, Wall, NJ 07719